**HJP2 – TASK 2: USABILITY TESTING**

**User Experience Design – C856**

**James Blankenship**

**#003462522**

D.  Summarize the feedback from the **three** reactions you received on your design, including the feedback you received on each of the usability tasks you submitted for testing, specifying which feedback is or is not actionable.

Feedback from Tyler Fisher:

Tyler liked the color scheme of my prototype and thought that the colors complemented itself. He also liked the feature I added to the homepage that allows the user to change the background. Tyler enjoyed the picture links I added to the services and transportation pages that allowed you to retrieve information about the relevant topics and said that the layout of my website was smooth, clean and easy to use.

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| Reviewer | Feedback | Actionable |
| Tyler | 1. Completed his task, added that it was easy to find. 2. Completed his task, added that he likes the picture links to services, but the paragraphs were in the wrong order. Overall was easy to find. 3. Completed his task, added that it was easy to find. 4. Completed his task, returned no feedback. 5. Completed his task, added that the layout was smooth and clean. | 1. Not Actionable 2. Actionable 3. Not Actionable 4. Not Actionable 5. Not Actionable |

Feedback from Juan Carlos Alfonso Vina:

Juan said the prototype looks awesome and nice, but the width of the images on the homepage repeat. He likes the feature I added allowing the user to change the pictures. Juan recommended that I should added a text description to the pictures, for better usability. He liked the contact form and complemented my overall prototype.

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| Reviewer | Feedback | Actionable |
| Juan | 1. Completed his task, returned no feedback. 2. Completed his task, added that the text box was not centered properly on his display, and recommended adding a text description for the pictures. 3. Completed his task, added that the text box was not centered properly on his display, and recommended adding a text description for the pictures. 4. Completed his task, returned no feedback. 5. Completed his task, returned no feedback. | 1. Not Actionable 2. Actionable 3. Actionable 4. Not Actionable 5. Not Actionable |

Feedback from Kimberly Haas:

Kimberly said the prototype looks nice and recommended that I add some visual cue to the buttons. The buttons confused her and made it difficult to complete her tasks.

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| Reviewer | Feedback | Actionable |
| Kimberly | 1. Completed her task, added that it was easy to complete. 2. Completed her task, recommended adding a text description of the pictures. 3. Completed her task, recommended adding a text description of the pictures. 4. Completed her task, recommended adding a text description of the pictures. 5. Completed her task, added that it was easy to complete. | 1. Not Actionable 2. Actionable 3. Actionable 4. Actionable 5. Not Actionable |